



## **Terms & Conditions - Bulka Bags:**

#### **General Conditions:**

- 1. **Additional charges:** a schedule of fees for additional charge items can be found in "**Annexure 1: Additional Charges**".
- 2. **Delivery fees:** Each delivery is subject to the standard delivery fee. Vehicles have a maximum capacity of **seven (7) bulka bags** per trip. Orders exceeding 7 bags will require multiple trips, with a separate delivery fee payable for each. A single fee applies to all deliveries up to 7 bags.
- 3. **Site Access:** A minimum clearance of **4 metres** in height and **3 metres** in width is required for bulka bag delivery and collection. The drop-off/pick-up location must be free of overhead obstructions, including power lines. If these access requirements are not met, or if the driver deems the site unsafe or inaccessible for any reason, the customer will be liable for any associated costs, including but not limited to call-out fees, redelivery charges, or delays. Applicable charges are outlined in "Annexure 1: Additional Charges."
- 4. **Unloading:** The customer is responsible for providing safe unloading conditions and suitable equipment (such as a crane, forklift, or Hiab). Lofts accepts no liability for delay, damage, or loss arising from inadequate or unsafe unloading arrangements.
- 5. **Cancellations and Variations:** If the material has already been bagged, cancellations or variations may be subject to a cancellation fee.

#### **Pricing Conditions:**

- 1. All prices are GST exclusive.
- Prices are subject to availability and increases in supplier costs, fuel charges, and other industry or government levies.
- 3. Quotations are valid for 90 days from the date stated, unless otherwise agreed in writing.

#### **Standard Terms and Conditions:**

1. LOFTS standard terms & conditions apply and may be viewed here: https://lofts.au/terms-and-conditions-sale/

### **Annexure 1: Additional Charges - Bulka Bags**

Item	Fee
Standard Delivery Fee	\$135 per delivery
Waiting time - After 15 minutes grace	\$55 for every 30 minutes (or part thereof)
Pallets	\$40 per pallet
Pallet collection	\$250 per truck
Cancellation fee	\$35 per bulka bag

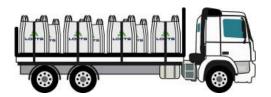
All prices exclude GST





# **Annexure 2: Truck Capacity**

The maximum truck capacity is 7 Bulka Bags per delivery.



### **Annexure 3: Pallets**

- Pallets are fully refundable upon return, provided they are in good, usable condition.
- Based on availability, Lofts can arrange free pallet collection with the next scheduled delivery, or for an additional charge if there is no further delivery required (See Annexure 1 for charges).

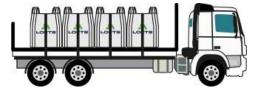


### **Annexure 4: Spacing**

- Spacing is required when a cage needs to be wrapped around the bulka bag and pallet.
- If you're using a crane without a cage, a Hiab, or a forklift, no spacing is required as the bags are lifted directly by their lifting loops.



\*Bulka bags on truck with spacing



\*Bulka bags on truck without spacing

#### **Annexure 5: Unloading**

- Crane or Hiab (truck-mounted crane) Lifts Bulka Bags from the truck, using their lifting loops.
- Crane with a cage A cage is wrapped around the Bulka Bag and pallet, and lifted off by a crane.
- Forklift Lifts the pallets under the Bulka Bags or lifts the bags directly by their lifting loops.

Need help? Visit our <u>FAQ</u> or call us on I3LOFTS