

Terms & Conditions - Concrete

General conditions:

- Product Compliance and Material Specifications:** Lofts is committed to delivering pre-mixed concrete that principally adheres to the Australian Standard AS1379 – 'Specification and supply of concrete'. The formulation of the concrete products supplied may utilize a selection of materials determined by our suppliers, which may include, as deemed appropriate, both recycled and repurposed materials. Should there be a necessity for deviation from these standards, including but not limited to alterations in slump or aggregate size, additional charges calculated at the prevailing rate will be applicable. Furthermore, should the requirements for adhering to AS1379 mandate the inclusion of cooling agents, such will incur a surcharge on the quoted price at the established rate.
- Financial Responsibilities for Unutilized Concrete:** Lofts reserves the right to levy charges for any concrete that, once ordered and prepared, is not utilized by the client. This encompasses costs related to the return, handling, and disposal of such concrete. Circumstances that may give rise to such charges include cancellations or refusal of delivery by the client, partial usage of the ordered quantity, or delays in utilization beyond the permissible duration as defined by AS1379 or the specific project specifications, provided such delays are not attributed to Lofts.
- Exemption from Liability for Concrete Quality Issues:** Lofts disclaims any liability for losses or damages arising from purported defects, non-conformity, or performance failures of the delivered concrete that result from improper handling, preparation, finishing, or curing by the client or third parties, unauthorized modifications to the concrete mix, adverse weather conditions, or any acts or omissions by the client or third parties. This exemption also extends to issues stemming from the integration or addition of water, admixtures, or other materials to the concrete without explicit written consent from a Lofts representative.
- Provision and Liability Concerning Decorative Concrete:** Clients opting for decorative concrete acknowledge their understanding of the characteristics and limitations of such products. Lofts' decorative concrete is supplied in a semi-liquid state, mixed according to the client's specifications or selections in compliance with Australian Standards. The responsibility for achieving the desired finish rests with the client or their appointed contractor. Lofts cannot be held liable for variations in the appearance or texture of the finished product attributable to natural variations in materials, improper finishing techniques, or environmental exposure.
- Additional charges:** Additional charges shall apply to this Quote (as applicable), as set out at Annexure 1 of this Quote ("Additional Charges - Concrete"). To the extent any Additional Charges are not ascertainable at the time of payment, the Customer acknowledges and agrees that Lofts shall be entitled to deduct such Additional Charges from the original payment method upon completion of Delivery at the Customer Site or levy the Additional Charges against the Customer's Credit Account.

Standard Terms and Conditions:

Lofts standard terms & conditions apply and may be viewed at this link: <https://lofts.au/terms-and-conditions-sale/>

Annexure 1: Additional Charges - Concrete

Effective as at 01.05.2025

Item	Fee
Normal hours - Waiting time after 30 minutes (From Monday to Friday, 6am - 4pm & Saturdays, 6am - 12pm)	\$3.50 per minute
After hours - Waiting time after 30 minutes (From Monday to Friday, 4pm - 6am & Saturdays, 12pm - 6am)	\$6.50 per minute
Short load	\$80.00 per m3 under a 4m3 load
Returned Concrete	From \$150.00 - \$300.00 per m3
After Hours Delivery (From Monday to Friday, 4:00pm - 6:00am)	\$55.00 per m3 on a minimum load of 4m3
After Hours Delivery (Saturdays, 12:00pm - 12:00am)	\$65.00 per m3 on a minimum load of 4m3
Outer Metro Delivery	\$3.50 per m3, per km for all loads delivered more than 15 km from the nearest plant.
Coloured/Exposed Concrete Washout Fee	\$50.00 per load/truck.
High Slump Fee	From \$20-30 per m3, for orders above 120 slump

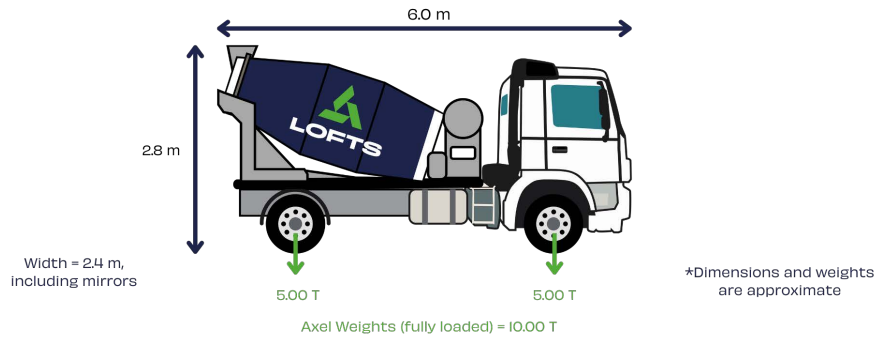
All prices exclude GST

Annexure 2: Truck Capacities & Access (Guide Only):

Mini Mix Agitators

Ideal for small loads and limited-access sites.

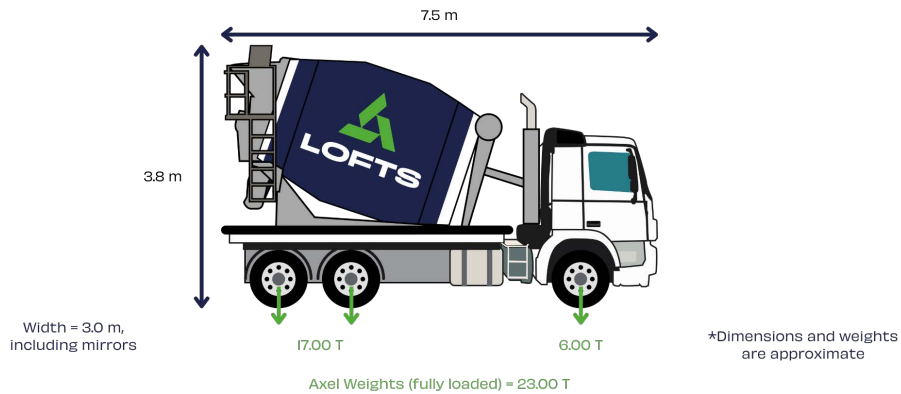
Maximum Capacity = 2.2m³



Maxi Agitators

Suits larger loads, often paired with concrete pumps.

Maximum Capacity = 5.8m³



Twin Steer Agitators

Fits spacious sites with ample maneuvering room.

Maximum Capacity = 7.0m³

